



# **KDADS IDD Crisis-Exception Training**

October 28, 2020

IDD Program Manager: Paula Morgan

HCBS Project Manager: LaTonia Wright

# Agenda

- Introductions
- CDDO Roll Call
- Purpose of Training
- Review of Current Process
  - -Policy E2016-119
- Questions About Current Process
- Suggestion for Process Improvement

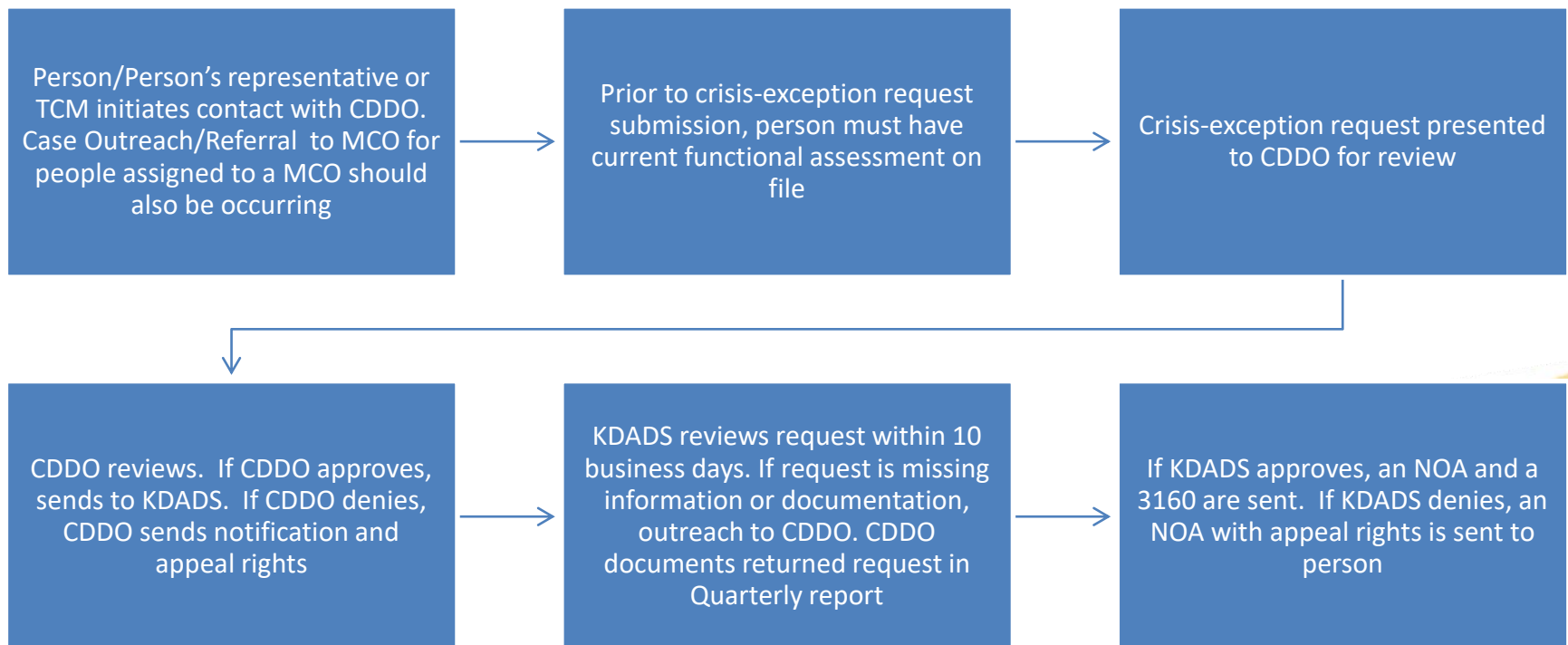


# Purpose

- What we want to do:
  - Review current process
  - Discuss concerns/issues with current process
- Why we are doing it:
  - Streamline the crisis-exception process



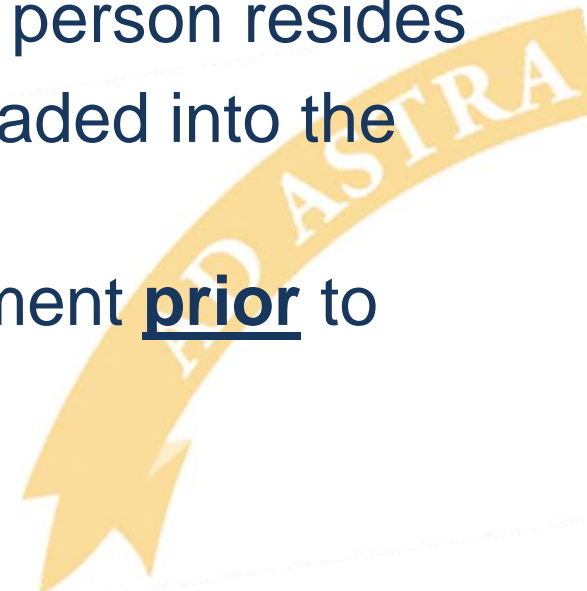
# Review of Current Process



# Policy E2016-119

## General

- Individuals requesting an exception must meet IDD eligibility determination standards and functional eligibility requirements
- Requests for crisis-exceptions are made through the CDDO in the area in which the person resides
- Crisis-Exception requests are uploaded into the “IDD Utility Upload”
- Person must have current assessment **prior** to submission of a crisis request



# Policy E2016-119

- Criteria and Required Documentation
  - Criteria 1:
    - Confirmed Abuse, Neglect or Exploitation
    - Documentation:
      - ANE substantiation by DCF will be provided to the appropriate CDDO by KDADS Program Integrity
      - Official Law Enforcement documentation
  - Criteria 2:
    - Significant, imminent risk of serious harm to self and others
    - Substantiating Documentation

# Policy E2016-119

- Required Supporting Documentation Submitted by the CDDO
  - CDDO Notification form PPOC, with section #4 completed
  - Current PCSP that demonstrates need
    - If the person requesting services does not currently have a PCSP one shall be completed within 30 days of approval for waiver access.
  - Current Behavior assessment, behavior support plan, or behavior management plan as applicable
  - Supporting documentation of crisis-exception that is being requested (see previous slide)
  - CDDO crisis review documentation from crisis review committee;
  - Documentation that community resources have been exhausted **prior** to submission of crisis to KDADS
  - Consumer/consumer representative's signature of consent for crisis request
  - **MCO** statement of resources exhausted



# Exhausting Community Resources: Examples

- Center for Independent Living (CIL)-5 core free services (independent skill building, advocacy, peer supports...)
- VR: employment
- Mental Health services
- Parsons DDTTS (behavioral supports)
- SACK: rights/responsibilities, advocacy
- Church
- Family/extended family
- EPSDT (0-21, active Medicaid card)
- Phone apps/Technology
- MCO VABs
- Private Pay
- CDDO State Aid
- CML
- DCF Childcare



# MCO Recommendations

- For a person assigned to a MCO, outreach by the TCM to the MCOs for the MCO review of resources exhausted by a MCO **is required** before any crisis request submission to KDADS. In the event that the person doesn't have a TCM, outreach needs to be made by the CDDO.
- Email Subject IDD Crisis Request:
  - UHC: [uhcksltss@uhc.com](mailto:uhcksltss@uhc.com)
  - Sunflower: [ltss@sunflowerhealthplan.com](mailto:ltss@sunflowerhealthplan.com) and [KSLifeshare@sunflowerhealthplan.com](mailto:KSLifeshare@sunflowerhealthplan.com)
  - Aetna: [aetnabetterhealthKSHCBS\\_LTSS@aetna.com](mailto:aetnabetterhealthKSHCBS_LTSS@aetna.com)



# Policy E2016-119

- Qualifying situations for Exceptions

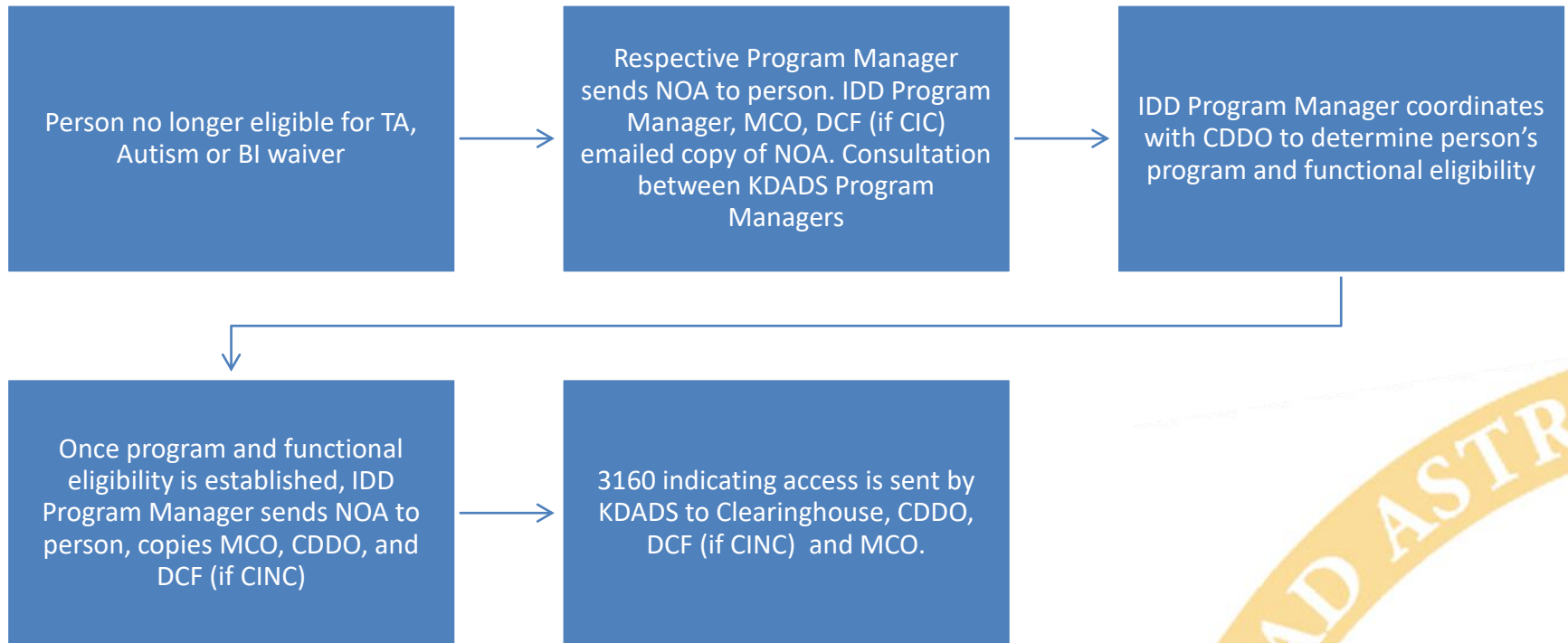
- Persons in DCF Custody for the purpose of addressing **non-supervision** support needs related specifically to the person's IDD disability support needs.
- Persons determined to be at imminent risk of coming into custody of DCF.
  - Documentation from DCF/courts will be required in order to justify this exception.
- Persons under the age of 18 transitioning from DCF custody.
  - Documentation from DCF/courts (Journal Entry) will be required to justify this exception.
- Persons transitioning from DCF custody age 18 or older.
  - DCF/court documentation (Journal Entry) required to justify this exception.
- Persons transitioning from Vocational Rehabilitation Services (VRS) **which require ongoing support** to maintain employment and self-sufficiency.
  - Documentation from VRS required in order to justify this exception: VRS closure letter indicating extended plan/ongoing support needs.
- Persons meeting the criteria set forth in the KDADS "Military Inclusion" Policy.
  - See Military Inclusion policy for documentation requirements.
- Persons transitioning from a Psychiatric Residential Treatment Facility (PRTF).
  - Documentation of the impending transfer from the PRTF will be required in order to justify this exception, if person doesn't meet criteria for Institutional Transition.
- Persons previously on the IDD waiver transferring back to the IDD waiver from the WORK program. Usually requires a new assessment for functional eligibility. Does not require the crisis-exception process. It has its own process.

# Transitions to the IDD Waiver

- Qualifying transitions to the HCBS IDD waiver program pending functional eligibility, upon impending closure of the first waiver due to person **no longer being eligible** for that waiver:
  - BI to IDD
  - TA to IDD
  - AU to IDD
  - Institutional Transitions (post MFP)
  - When the IDD waiver is the most appropriate considering the person's health and safety, upon KDADS approval (more rare).



# Transition Process Waiver to Waiver



# ADDITIONAL GUIDANCE

## WORKING AS A TEAM FOR THE PERSON:

**TCM/MCO COMMUNICATION PRE CRISIS-EXCEPTION REQUEST: THE EARLIER THAT THE TCM CAN START COMMUNICATION WITH THE MCO ON THE CASE AND SITUATION IS VITAL. TCM SHOULD NOT BE CONTACTING THE MCO RIGHT BEFORE SUBMITTING A REQUEST TO THE CDDO, BUT SHOULD BE WORKING WITH THE MCO ON THE NEEDS OF THE PERSON ON A REGULAR BASIS.**

## SHARING OF RESOURCES EXHAUSTED:

**MCO EDUCATING TCM/CDDO ON RESOURCES AVAILABLE**

**DISCUSSION: CONCERNS THAT THE MCOS, THE TCMS AND THE CDDOS HAVE FOR THIS PART OF THE PROCESS**

**DISCUSSION: REQUEST MUST CLEARLY SHOW HOW PERSON IS TRULY IN CRISIS:**

**CRISIS DEFINITION  
DOCUMENTATION  
WAITLIST (9 YEAR)  
RESOURCES**

# Questions?

October 29, 2020



# Process Improvement Ideas?

October 29, 2020



Thank you for your participation and input.

